

Part 573 Safety Recall Report

23V-115

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** FEB 23, 2023**NHTSA Recall No. :** 23V-115**Manufacturer Recall No. :** 20A**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 139,019

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2023 Dodge Durango

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2021-2023 MY Dodge Durango vehicles were built with rear spoilers that may be over-flush to the roof, allowing contact to the roof when cycling the liftgate.

The suspect period began on October 24, 2020, when vehicles with potentially over-flush rear spoilers started production, and ended on February 16, 2023, when FCA US LLC ("FCA US") no longer shipped vehicles with over-flush rear spoilers. Field data and vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were built before or after the suspect period.

The total affected vehicles for this model is
139,019

Production Dates : OCT 24, 2020 - FEB 16, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : An over-flush rear spoiler may become damaged when cycling the liftgate which may result in the spoiler becoming partially detached from the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Rear spoilers that become partially detached may separate from the vehicle

Description of the Safety Risk : while driving, potentially creating a road hazard to operators and occupants of other vehicles, and can cause such vehicles to crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : Vehicle occupants may hear the spoiler hitting the body when opening or closing the liftgate, or a rattle from the spoiler being loose while driving.

Involved Components :

Component Name 1 : Liftgate Spoiler

Component Description : Upper - Standard

Component Part Number : 7DY53TZZAB

Component Name 2 : Liftgate Spoiler

Component Description : Upper - Special

Component Part Number : 7DY56TZZAB

Supplier Identification :

Component Manufacturer

Name : Nascote Industries

Address : 18310 Enterprise Ave
Nashville Illinois 62263

Country : United States

Chronology :

- * On January 10, 2023, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation as a result of reports alleging rear spoilers falling off while driving on vehicles built after the Recall 21V-842 (FCA US No. Y73) clean point.
- * From January 10, 2023, through January 31, 2023, FCA US TSRC reviewed claims of rear spoilers falling off vehicles, met with engineering to understand the part design and change history, and reviewed part and vehicle measurement data.
- * As of February 9, 2023, FCA US has identified eight customer assistance records, 56 warranty claims, and one field report potentially related to this issue for all markets with dates of receipt ranging from January 23, 2021 to January 3, 2023.

* As of February 9, 2023, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.

* On February 16, 2023, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, replace the rear spoiler.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an assembly issue where the vehicle may have been built with an over-flush rear spoiler. The remedy will be to inspect and, if necessary, replace the rear spoiler.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **02/23/2023: FCA US will notify dealers and begin notifying owners on or about 04/14/2023.

Planned Dealer Notification Date : APR 14, 2023 - APR 14, 2023

Planned Owner Notification Date : APR 14, 2023 - APR 14, 2023

* NR - Not Reported