

Part 573 Safety Recall Report

23V-068

Manufacturer Name : Thor Motor Coach**Submission Date :** FEB 10, 2023**NHTSA Recall No. :** 23V-068**Manufacturer Recall No. :** RC000289**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 741

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2022-2023 Thor Motor Coach Rize

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The basis for determining the recall population is based on recalling all Carefree product that was used in the plant.

Production Dates : JAN 04, 2022 -SEP 14, 2022

VIN Range 1 : Begin : 3C6LRVBG9ME569153 End : 3C6LRVBG5NE140450 ☒ Not sequential

Vehicle 2 : 2022-2023 Thor Motor Coach Scope

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The basis for determining the recall population is based on recalling all Carefree product that was used in the plant.

Production Dates : JAN 04, 2022 -SEP 21, 2022

VIN Range 1 : Begin : 3C6LRVBG6ME569062 End : 3C6LRVBG4NE140438 ☒ Not sequential**Description of Defect :**

Description of the Defect : Retractable awning is partially extending while the motorhome is in motion.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An awning that extends unintentionally while the motorhome is in motion could be a distraction and/or present a road hazard to the vehicle driver or other traffic which can increase the risk of a crash, injury, and/or death.

Description of the Cause : The cause is still under investigation.

Identification of Any Warning that can Occur : An awning that extends unintended, can happen without warning.

Involved Components :

Component Name 1 : Awning

Component Description : AWNING, PATIO, POWER, 120", FREEDOM RM, RIGHT ANGLE, BLACK, LED LIGHTS AT RAIL

Component Part Number : 0481304

Supplier Identification :

Component Manufacturer

Name : Carefree of Colorado

Address : 2145 W. 6th Ave.
Broomfield Colorado 80020

Country : United States

Chronology :

1/20/2023 – A VOQ was provided to TMC regarding an awning extending while driving.

1/25/2023 – A VOQ was provided to TMC regarding another unit's awning extending while driving.

1/25/2023 – Customer service rep had a customer report the same issue on their Scope 18M.

2/1/2023 – A FRC analysis was performed for all units with the affected component installed. Two additional claims were found containing similar complaints.

2/8/2023 - TMC safety committee met and discussed this issue and voted to issue a recall.

Description of Remedy :

Description of Remedy Program : TMC will coordinate the remedy of the units identified in this recall by working with our dealer base. TMC will provide reimbursement based on general reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The remedy is under investigation.

Identify How/When Recall Condition was Corrected in Production : These awnings were only used for a short period of time before the original awning manufacturer was able to meet the demand.

Recall Schedule :

Description of Recall Schedule : TMC has the utmost urgency in notifying owners about a recall that affects their vehicle. Letters will be sent out once all pertinent information has been gathered. TMC has the utmost urgency in notifying owners about a recall that affects their vehicle.

Planned Dealer Notification Date : APR 07, 2023 - APR 07, 2023

Planned Owner Notification Date : APR 07, 2023 - APR 07, 2023

* NR - Not Reported