

Part 573 Safety Recall Report

23V-052

Manufacturer Name : Nexus RVs, LLC

Submission Date : MAY 02, 2023

NHTSA Recall No. : 23V-052

Manufacturer Recall No. : 058-001-2022 Lippert



Manufacturer Information :

Manufacturer Name : Nexus RVs, LLC

Address : 3400 Reedy Dr,
Elkhart IN 46514

Company phone : (574) 970-0848

Population :

Number of potentially involved : 103

Estimated percentage with defect : 29 %

Vehicle Information :

Vehicle 1 : 2022-2022 Nexus RV Triumph, Phantom, Viper, Ghost, Rebel, Wraith, and Verrado

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Lippert shipped 30 pcs. Feb 16 & 17, 2022 to Nexus of electronic retractable awnings up to 18' Nexus RV pulled the vin. #'s in a range from 3-17, 22 to 7-29-22 to include 103 possible units by model, (24T,25T,29V,30P,30R,30T,30TSC,31P, 31T,32P, 32T,33TSC, 34DS, 35R,35W,36DS,37DS) (Year 2022) that would have had the electric retractable awning up to 18' installed on our units.

Production Dates : MAR 17, 2022 -JUL 29, 2022

VIN Range 1 : Begin : 1FDXE4FN2NDC25686 **End :** 1HTEUMML1PH320044 ☒ Not sequential

Description of Defect :

Description of the Defect : Lippert Awning Separation of welded seam at the fabric to coach interface.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In extreme cases the fabric could detach from the coach rail and remain attached to the awning frame. This could allow the awning to drop and extend beyond normal operation, which could cause personal injury.

Description of the Cause : Insufficient weld penetration in some areas between the fabric and the adjoining PVC extruded track.

Identification of Any Warning that can Occur : Inspect the weld near the awning rail, if the fabric shows no separation at the seam. It does not require repair or replacement. If the separation is less than 6 inches, repair can be accomplished using the procedure described in TI-434. If the separation is over 6 inches it will require awning fabric replacement using the procedure described in TI-166.

Involved Components :

Component Name 1 : electric retractable awnings up to 18'

Component Description : electric retractable awnings up to 18' in length.

Component Part Number : V000360714, V000309615, V000576664, V000309615

Supplier Identification :

Component Manufacturer

Name : Nexus RV, LLC

Address : 3400 Reedy Drive
Elkhart Indiana 46514

Country : United States

Chronology :

Nexus RV

7-19-2022 Lippert sent an email stating this email will serve as our formal notification regarding Lippert Recall.

Stating our recall indicates we have shipped 30 awning of the involved awnings to your location between 1-17-22 through 6-14-22.

Once Nexus RV determined the potential range to provide Lippert with the vin. #'s. to provide that information back to Lippert. 7-19-22 Cindy Hathaway provided an email to our purchasing dept. asking if they could provide me Nexus RV serial numbers for the possible units that could have recvd one of these awnings.

Purchasing was going to provide a range. Oct. 5, 22 Sent Lippert email that Nexus has pulled a range of 103 possible unit. I will be preparing the excel sheet of your requested information. Oct 5, 22 Lippert emailed a revision to their inspection instruction document, and it was brought to Lipperts attn: that Lipperts OEM customers didn't recv the revision. 10-7- 22 Nexus RV provide Lippert the range of 103 possible units. 10-13-22 to 10- 31-22 Nexus RV sent Letters of Notifications to Dealers & Retail customers.

Lippert Components

6-14-22: Reported issue occurring involving our awning on an RV at a dealership. 6-14-22: Affected Lippert Awning Production Line shut down. 6-14-22: - 6-16-22: Internal testing conducted, awaiting field product return for further analysis.

6-15-22 - 6-17-22: Inspection of internal stock and product shipped to local customers. Reviewed other awning production lines for any potential risk, none found. 6-20-22 - 6-28-22: Continued review of internal stock, OEM product and returned product as well as photo's of field occurrence. 6-29-22: Safety Committee Review of all information. 6-29-22: Decision made to launch formal field action and recall. 7-13-22: Further review and discussions involved the date of January 17th - Feb 2, 22 in the pre-determined scope. 7-14-22: Filing Amendment to expand Scope. New scope dates will be 1-17-22 - 6-14-22.

Description of Remedy :

Description of Remedy Program : You or your dealer must inspect the involved component as outlined on the attached instructions and submit a claim documenting the inspection and verification of no issue found for payment of the labor charges.. If an issue is found you or your dealer must complete the outlined repair for payment of the labor charges. Lippert's Customer Service department may be reached via email at recall@lci1.com or via phone at 574-538-4514

How Remedy Component Differs from Recalled Component : The awning fabric will be resecured in the awning track if separation is less than 6" separation or replaced with new fabric and reset in place if a fabric separation greater than 6 inches. After remedy the awning fabric will be secured and not indicating any separation.

Identify How/When Recall Condition was Corrected in Production : Lippert Components, INC. Corrected their manufacturing process, and only provide / ship Nexus RV the remedied awnings for our production facility.

Recall Schedule :

Description of Recall Schedule : Lippert Components LLC : AS an equipment supplier we will notify the OEM's we have sold the involved product to. We will assist the OEMS as needed in the notification to dealers and /or consumers. The dates I am entering will be for our OEM notification.
Planned Dealer Notification Date: Jul 22, 22 - Aug 19, 22. and Aug25, 22 - Sept 1, 22.

Nexus RV The recall letters were sent out immediately to our Retail Customers and Dealers that could be a part of the 103 possible units towards the end of October. After receipt of Remedy revision emailed by Lippert Components 10-5-22.
Nexus RV Planned Retail and Dealer Notification Dates: 10-17-22 - 10-31-22

Planned Dealer Notification Date : FEB 04, 2023 - APR 17, 2023

Planned Owner Notification Date : FEB 04, 2023 - APR 17, 2023

* NR - Not Reported