

Part 573 Safety Recall Report

23V-019

Manufacturer Name : Autocar, LLC

Submission Date : DEC 15, 2023

NHTSA Recall No. : 23V-019

Manufacturer Recall No. : ACX-2302



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 445

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2023 Autocar ACX (Xpeditor)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All ACX (Xpeditor) units manufactured with the suspect sun visor are included.

Production Dates : APR 29, 2019 - AUG 29, 2023

VIN Range 1 : Begin : 5VCACLDLF0LC230882 **End :** 5VCACRAG0PC242732 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The external sun visor obstructs the roof mounted clearance lamps.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The clearance lamp view is obstructed and increases the risk of a crash.

Description of the Cause : A manufacturing error resulted in the roof mounted sun visor being taller in profile than prior versions.

Identification of Any Warning that can Occur : Visually obstructed view of the clearance lamps.

Involved Components :

Component Name 1 : Autocar Sun Visor

Component Description : Autocar Sun Visor

Component Part Number : A6200046-001

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

August 19, 2022, Autocar personnel reported the sun visor partly obscured the corner mounted roof clearance lamp and began investigating. August 22, 2022, through January 2023 Autocar tested photometry and sun visor placement. January 13, 2023, all relevant information was presented to Autocar's management team and out of an abundance of caution, Autocar decided to perform a voluntary safety recall. Amended March 23, 2023, an additional 27 units were identified by Autocar and added to the suspect population. Amended December 15, 2023, an additional 72 units were identified by Autocar and added to the suspect population.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13

How Remedy Component Differs from Recalled Component : The remedy is undetermined and under development at this time. March 17, 2023, the roof mounted clearance lamps will be relocated above the sun visor.

Identify How/When Recall Condition was Corrected in Production : A stop ship has been initiated for all vehicles built with the suspect sun visor.

Recall Schedule :

Description of Recall Schedule : Owner and dealer notification will begin March 23, 2023, and end March 24, 2023.

Planned Dealer Notification Date : MAR 23, 2023 - MAR 24, 2023

Planned Owner Notification Date : MAR 23, 2023 - MAR 24, 2023

* NR - Not Reported