

Part 573 Safety Recall Report

23V-016

Manufacturer Name : Subaru of America, Inc.

Submission Date : JAN 23, 2023

NHTSA Recall No. : 23V-016

Manufacturer Recall No. : WRA-23



Manufacturer Information :

Manufacturer Name : Subaru of America, Inc.

Address : One Subaru Drive

Camden NJ 08103

Company phone : 844-373-6614

Population :

Number of potentially involved : 4,615

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Subaru WRX

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : -Description of the issue:

The owner's manual may contain incorrect instructions for adjusting the sensitivity of the High Beam Assist ("HBA") function.

The basis for how the recall population was determined:

Potentially affected vehicles were identified using vehicle production and port rectification records.

-How the recalled products differ from products that were not included in the recall:
Vehicles not included in this recall are either equipped with a correct owner's manual or are not equipped with the HBA function.

The recall population includes certain 2022 model year WRX vehicles. The number of potentially affected WRX vehicles is 4,615.

Production Dates : FEB 25, 2022 - DEC 07, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The owner's manual may contain incorrect instructions for adjusting the sensitivity of the High Beam Assist ("HBA") function. As a result, affected vehicles do not comply with FMVSS 108; Section 9.4.1.1 Operating Instructions.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Incorrect instructions for adjusting the sensitivity of the High Beam Assist function contained in the owner's manual may cause the driver to misunderstand the system status, increasing the risk of a crash.

Description of the Cause : The operating instructions in the owner's manual mistakenly referenced the operation of a different type of dimmer switch.

Identification of Any Warning that can Occur : N/A

Involved Components :

Component Name 1 : 2022 WRX OM

Component Description : Owner's Manual

Component Part Number : MSA5M2205A

Supplier Identification :

Component Manufacturer

Name : Subaru

Address : NR

NR

Country : NR

Chronology :

October 2022 - Subaru became aware of a potentially inaccurate description regarding the operation of the High Beam Assist ("HBA") function in the owner's manual.

November - December 2022 - Subaru conducted analysis to determine all affected owner manual versions. Subaru began a port rectification program for inserting the corrected page of the owner's manual in affected vehicles. The remaining population of vehicles was determined using the data provided by each port.

January 13, 2023 - Subaru decided that certain vehicles may not comply with the requirements set forth in FMVSS 108. Subaru is not aware of any warranty claims, field reports, crashes or injuries resulting from this condition.

Description of Remedy :

Description of Remedy Program : Subaru will send affected customers an owner's manual insert containing the correct information, which can be installed in the original owner's manual by the customer. As an alternative option, a customer may have a Subaru retailer install the corrected insert, at no cost to the customer.

Subaru will provide reimbursement to owners for repairs according to the general plan submitted in May 2022.

How Remedy Component Differs from Recalled Component : The inaccurate description was corrected.

Identify How/When Recall Condition was Corrected in Production : The inaccurate owner's manual was replaced with a corrected one.

Recall Schedule :

Description of Recall Schedule : Dealer notification is expected to occur by January 23, 2023. Owner notification is scheduled to begin on or about March 21, 2023.

Planned Dealer Notification Date : JAN 23, 2023 - JAN 23, 2023

Planned Owner Notification Date : MAR 21, 2023 - MAR 21, 2023

* NR - Not Reported