

Part 573 Safety Recall Report

23E-077

Manufacturer Name : AMETEK ICVS**Submission Date :** OCT 17, 2023**NHTSA Recall No. :** 23E-077**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : AMETEK ICVS

Address : 27755 Diehl Rd

Suite 300 Warrenville IL 60555

Company phone : 242-8863

Population :

Number of potentially involved : 18,239

Estimated percentage with defect : 5 %

Equipment Information :

Brand / Trade 1 : Ametek

Model : ICM-200

Part No. : 10059122

Size : 14" x 14" x 2"

Function : Power Managemen

Descriptive Information : The issue reported is a software issue that could cause the ICM to reset during operation of the vehicle. The reset happens in less than one second and only affects operation if the implementation from the customer (OEM) uses a state machine to hold values. Depending on the function using the state machine, the severity can vary. The bug was introduced in software released on a certain day and was corrected on a certain day. Those dates create a fence around the population. Depending on the customer implementation, this issue could cause no functional problem with the end vehicle or it could be a safety issue. The OEM needs to make this determination.

Production Dates : OCT 01, 2021 - SEP 08, 2022

Description of Defect :

Description of the Defect : Per the OEM: the ICM has a software issue that may cause loss of key safety functions such as head lamps or windshield wipers. The exact possible issue on the vehicle needs to be determined by the OEM

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The OEM will need to determine the safety risk based on their implementation of the software running on the ICM

Description of the Cause : The software issue that causes the ICM to reset is related to how certain CAN messages are handled. The issue is infrequent and unpredictable.

Identification of Any Warning that can Occur : no warning would be given

Involved Components :

Component Name : software

Component Description : software

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : AMETEK

Address : 27755 Diehl Rd
Warrenville Illinois 60555

Country : United States

Chronology :

NOTE: OEM is responsible for quarterly and annual reports.

Note: The first Identified customer above has already filed a recall. Report number 23V-062

Issue was Introduced to the field on 10/1/21

Issue was corrected 9/8/22

Issue first reported by customer on 11/8/22

Shyft issued a recall on 2/9/23

AMETEK contacted by NHTSA 5/3/23

Numerous emails back and forth and a phone call to understand what AMETEK obligation was.

NHTSA sent link to portal 9/25/23

NHTSA provided instructions via phone to AMETEK 10/3/23

AMETEK filed report 10/10/23

Description of Remedy :

Description of Remedy Program : Software update

How Remedy Component Differs from Recalled Component : Software version

Identify How/When Recall Condition was Corrected in Production : this information would need to come from the OEM

Recall Schedule :

Description of Recall Schedule : This information would need to come from the OEM
Planned Dealer Notification Date : DEC 31, 2030 - DEC 31, 2030
Planned Owner Notification Date : DEC 31, 2030 - DEC 31, 2030

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : The Shyft Group
Address : 1541 Reynolds Road
Charlotte MI 48813
Country : US
Company Phone : NR

Name : Blue Bird Corporation
Address : 402 Blue Bird Blvd
Fort Valley GA 31030
Country : US
Company Phone : NR

* NR - Not Reported