

# Part 573 Safety Recall Report

## 23E-062

**Manufacturer Name :** Outfitter Manufacturing

**Submission Date :** AUG 21, 2023

**NHTSA Recall No. :** 23E-062

**Manufacturer Recall No. :** NR



### Manufacturer Information :

**Manufacturer Name :** Outfitter Manufacturing

**Address :** 4002 N Valley Dr

Mead CO 80504

**Company phone :** 970-535-9421

### Population :

**Number of potentially involved :** 78

**Estimated percentage with defect :** 100 %

### Equipment Information :

**Brand / Trade 1 :** Outfitter Manufacturing

**Model :** Caribou Lite 6.5

**Part No. :** Suburban 3032AST

**Size :** NR

**Function :** NR

**Descriptive Information :** The scope was determined using manufacturing records of when the manufacturing plant used the subject Suburban two burner cooktop.

**Model and Quantity:**

2021: Caribou Lite 6.5 29

2022: Caribou Lite 6.5 35

**Total:** 64

**Production Dates :** JUN 17, 2021 - DEC 14, 2022

**Brand / Trade 2 :** Outfitter Manufacturing

**Model :** Caribou Lite 8

**Part No. :** Suburban 3032AST

**Size :** NR

**Function :** NR

**Descriptive Information :** The scope was determined using manufacturing records of when the manufacturing plant used the subject Suburban two burner cooktop.

**Model and Quantity**

2021: Caribou Lite 8 2

2022: Caribou Lite 8 5

**Total:** 7

**Production Dates :** JUN 17, 2021 - DEC 14, 2022

Brand / Trade 3 : Outfitter Manufacturing

Model : Caribou Lite 8.5

Part No. : Suburban 3032AST

Size : NR

Function : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant used the subject Suburban two burner cooktop.

Model and Quantity

2022: Caribou Lite 8.5 1

Total: 1

Production Dates : JUN 17, 2021 - DEC 14, 2022

Brand / Trade 4 : Outfitter Manufacturing

Model : Caribou 6.5

Part No. : Suburban 3032AST

Size : NR

Function : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant used the subject Suburban two burner cooktop.

Model and Quantity

2021: Caribou 6.5 1

2022: Caribou 6.5 2

Total: 3

Production Dates : JUN 17, 2021 - DEC 14, 2022

Brand / Trade 5 : Outfitter Manufacturing

Model : Apex 8

Part No. : Suburban 3032AST

Size : NR

Function : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant used the subject Suburban two burner cooktop.

Model and Quantity

2021: Apex 8 1

2022: Apex 8 1

Total: 2

Production Dates : JUN 17, 2021 - DEC 14, 2022

Brand / Trade 6 : Outfitter Manufacturing

Model : Apex 8 LB

Part No. : Suburban 3032AST

Size : NR

Function : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant used the subject Suburban two burner cooktop.

Model and Quantity

2021: Apex 8 LB 1

Total: 1

Production Dates : JUN 17, 2021 - DEC 14, 2022

## Description of Defect :

Description of the Defect : According to the Recall Notice - 23E002 - received from Suburban: "Suburban Manufacturing has decided that a defect which relates to motor vehicle safety exists in SDS2 – 2 Burner cooktops that were installed in recreational vehicles. The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced in recreational vehicles."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the Recall Notice - 23E002 - received from Suburban: "The burner tube could crack resulting a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury."

Description of the Cause : Unknown

Identification of Any Warning that can Occur : According to the Recall Notice - 23E002 - received from Suburban: None stated on the notice.

## Involved Components :

Component Name : 2 Burner Cooktops

Component Description : 2 Burner Cooktops

Component Part Number : SDS2

Component Name : Burner Tube

Component Description : Burner Tube

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : Suburban Manufacturing Co

Address : 676 Broadway St

Dayton Tennessee 37321

Country : United States

## Chronology :

On February 3, 2023, Outfitter Manufacturing was made aware of a notice of recall from the supplier (Suburban Manufacturing). Outfitter opened a research item the same day.

On February 6, 2023, Outfitter Manufacturing contacted all 78 consumers affected by the Suburban Manufacturing recall notice.

## Description of Remedy :

Description of Remedy Program : Outfitter Manufacturing will provide all parts and labor free of charge to Consumers. Outfitter Manufacturing or an authorized Suburban Service Center will need to perform the remedy.

What is the Outfitter Manufacturing Customer Service Phone Number?  
970-535-9421

What is the Suburban Customer Service Phone Number? (423) 775-2131,  
Ext 7101

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Outfitter Manufacturing  
Attn: Customer Service  
4002 N Valley Dr.  
Mead, CO 80504

How Remedy Component Differs from Recalled Component : Unknown

Suburban Manufacturing  
P: (423) 775-2131  
676 Broadway St.  
Dayton, TN 37321  
Affected Component Part Number SDS2  
Affected Component Name & Description - 2 Burner cooktops  
Affected Component Part Number N/A  
Affected Component Name & Description - Burner Tube

Identify How/When Recall Condition was Corrected in Production : Unknown

## Recall Schedule :

Description of Recall Schedule : Outfitter Manufacturing has the utmost urgency in our recalls, and as such, notified all customers affected on February 6, 2023.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported