

Part 573 Safety Recall Report

23E-058

Manufacturer Name : Sewn Products DBA TigerTough**Submission Date :** JUL 26, 2023**NHTSA Recall No. :** 23E-058**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Sewn Products DBA TigerTough**Address :** 165 MN 19
Vesta MN 56292**Company phone :** 5072463545**Population :****Number of potentially involved :** 500**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** TigerTough Seat Covers**Model :** T62213BLK & T62131BLK**Part No. :** T62213BLK & T62131BL**Size :** NR**Function :** Seat Cover**Descriptive Information :** Only units from one specific supplier exhibit the potential defect.**Production Dates :** JAN 31, 2023 - JUN 28, 2023**Description of Defect :**

Description of the Defect : Due to a manufacturing error in this lot, the stitching used to secure the side flap and breakaway of this aftermarket upper vehicle seat cover to allow side airbag deployment was incorrect. The stitching was too strong and did not match the specifications, which had previously been tested to ensure that the seat cover would not interfere with side airbag operation. The defect does not affect the integrity of the other safety features of your vehicle.

FMVSS 1 : NR**FMVSS 2 :** NR**Description of the Safety Risk :** The side airbag may not deploy, posing a risk of serious injury or death.**Description of the Cause :** Contract manufacturer did not follow the specification and used incorrect thread/stitching to secure the side flap and breakaway.**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name : Upper vehicle seat cover only.

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

When one of the affected seat covers was sent for custom embroidery, the TigerTough embroiderer noticed that the thread over the side airbag cover on this particular model appeared to be different than normal and alerted their manager. This was first noticed on 6/28/23. This is the report that triggered the company's internal investigation. Once notified, the Firm conducted a further audit of all seat covers from this particular manufacturer to identify the lots in error and worked with its supplier to isolate the affected lots.

The seat cover in question is single source and only manufactures this particular seat cover. Other seat covers sold by TigerTough are unaffected.

Description of Remedy :

Description of Remedy Program : The manufacturer will be sending out newly manufactured seat cover (upper section only) with the correctly specified breakaway thread for the side airbag cover.

How Remedy Component Differs from Recalled Component : The manufacturer-approved replacement seat cover will be labeled with an additional suffix to a white label with the model number on the interior of the seat cover. The replacement seat cover will be accompanied by clear written instructions demonstrating the proper application of the replacement upper seat cover. These instructions will assist the consumer in clearly distinguishing the new correct seat covers from any existing feature or component of the existing seat covers being recalled.

Identify How/When Recall Condition was Corrected in Production : Existing inventory has had the noncompliant thread removed and has been resewn with compliant thread. We've ceased production at the contract manufacturer and have moved production back inhouse.

Recall Schedule :

Description of Recall Schedule : The company will send the attached draft communications to retailer/ commercial installers and consumers after NHTSA review and, ideally, no later than 7 business days from this submission. Because most of the purchasers are commercial installers, the company does not foresee challenges in reaching end users because the commercial installers know their customers and have their contact information. Many of the vehicles on which these seat covers are installed are fleet vehicles.

Planned Dealer Notification Date : AUG 02, 2023 - AUG 16, 2023

Planned Owner Notification Date : NR - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported