

Part 573 Safety Recall Report

23E-013

Manufacturer Name : Gillig, LLC**Submission Date :** FEB 10, 2023**NHTSA Recall No. :** 23E-013**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Gillig, LLC**Address :** 451 Discovery Drive
LIVERMORE CA 94551**Company phone :** 1-800-735-1500**Population :****Number of potentially involved :** 487**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** SAF Holland**Model :** Suspension torque rod**Part No. :** 83-07738-000**Size :** NR**Function :** NR**Descriptive Information :** Replacement equipment non-backwards compatible with original equipment.**Production Dates :** MAR 03, 2022 - SEP 22, 2022**Description of Defect :**

Description of the Defect : The SAF torque rod part no. 83-07738-000 was approved to be a backwards compatible replacement of the Tenneco torque rod part no. 82-74712-001 installed as original equipment of the rear suspension of the vehicle. However, the geometry of the SAF rod may potentially interfere with certain safety-related circuits during vehicle operations causing system faults. Therefore, GILLIG is recalling a limited number of SAF rods that were sold through its Aftermarket Parts business.

FMVSS 1 : NR**FMVSS 2 :** NR

Description of the Safety Risk : If a safety-related circuit is impacted, the driver may experience loss of appropriate vehicle control in certain circumstances with increased risk of a crash.

Description of the Cause : Mechanical interference between replacement equipment and vehicle harness

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : Suspension torque rod

Component Description : Torque rod used for vehicle suspension system

Component Part Number : 83-07738-000

Supplier Identification :**Component Manufacturer**

Name : Gillig

Address : 451 Discovery Drive
Livermore California 91364

Country : United States

Chronology :

See "chronology" file attached.

Description of Remedy :

Description of Remedy Program : Customers who purchased the affected rods through the GILLIG Aftermarket business will be notified of the recall and provided with new torque rods part no. 82-74712-003 at no cost.

How Remedy Component Differs from Recalled Component : The original equipment Tenneco's torque rod part number no. 82-74712-001 is the only approved replacement part.

Identify How/When Recall Condition was Corrected in Production : An Aftermarket shipment hold was placed on 9/23/2022 for the 83-07738-000 rods.

Recall Schedule :

Description of Recall Schedule : GILLIG plans to send out owner notification letters no later than March 15, 2023. GILLIG does not have a dealership network, therefore Dealer notification is not required.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : MAR 15, 2023 - MAR 15, 2023

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported