

# Part 573 Safety Recall Report

# 23C-005

**Manufacturer Name :** Evenflo Company, Inc.

**Submission Date :** NOV 06, 2023

**NHTSA Recall No. :** 23C-005

**Manufacturer Recall No. :** N/a



## Manufacturer Information :

**Manufacturer Name :** Evenflo Company, Inc.

**Address :** 225 BYERS ROAD

MIAMISBURG OH 45342

**Company phone :** 937-415-3300

## Population :

**Number of potentially involved :** 1

**Estimated percentage with defect :** 100 %

## Child Restraint Information :

**Make 1 :** Evenflo

**Model :** Titan 65

**Seat Type :** OTHER

**Model No. :** 3712198 PQ1

**Platform Name / No. :** NR

**Brand Name :** Evenflo

**Descriptive Information :** The population consists of a single unit reported, and subsequently verified, as being manufactured and shipped with a required warning label missing.

There is no indication of other units in the population consisting of contemporaneously manufactured product exhibiting the same non-compliance, for which 100% inspection was performed as part of the manufacturing process.

**Production Dates :** MAY 20, 2022 - MAY 20, 2022

## Description of Noncompliance :

**Description of the Noncompliance :** The subject unit was manufactured and shipped without the warning label required pursuant to FMVSS 213, S5.5

**FMVSS 1 :** 213 - Child restraint systems

**FMVSS 2 :** NR

**Description of the Safety Risk :** A consumer using the product would not have immediate access to the information required to be included on the label.

**Description of the Cause :** Error in the manufacturing process (both with respect to application of the label and inspection for its presence).

**Identification of Any Warning that can Occur :** The absence of the label is readily visible.

## Involved Components :

Component Name : Warning Label

Component Description : Label affixed to unit to comply with FMVSS 213 S5.5

Component Part Number : 25809076

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

May 20, 2022 - Date of manufacture of the relevant car seat.

September 12, 2023 - Report received indicating that the relevant car seat did not have the appropriate warning label.

October 30, 2023 - The car seat, having been retrieved, was inspected. The absence of a warning label was confirmed. No adhesive residue was apparent. On that basis, it was concluded that no label was affixed during the manufacturing process and, accordingly, the unit as shipped was noncompliant.

## Description of Remedy :

Description of Remedy Program : The affected unit was retrieved for inspection and is in the possession the manufacturer. There is no (current) field population requiring remedy.

How Remedy Component Differs from Recalled Component : Not applicable

Identify How/When Recall Condition was Corrected in Production : Evenflo has no indication that other units produced in the relevant time frame exhibited the non-compliance, which reflected an individual production error. However, coincidentally (i.e., unrelated to this incident), production processes starting on May 23, 2023 were updated to include 100% inspection for the label. On November 11, 2022 the production process was further improved to include automated QR Code scanning for the presence of the label.

**Recall Schedule :**

Description of Recall Schedule : As noted above, there is no affected population (currently) in the field and therefore no recall will be performed.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported