

Recall Quarterly Report

23V897



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Manufacturer Name: New Flyer of America, Inc.

NHTSA Recall No. / MFR Recall No.: 23V897 / R23-023

Recall Subject: Software Error May Cause Unintended Acceleration

Owner Notification Beginning Date: Feb 13, 2024

Quarterly Reports

Report #	Submission Date	Update Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
6	Jul 25, 2025	Jul 25, 2025	2025-2	246	228	0	1
5	Apr 28, 2025	Apr 28, 2025	2025-1	246	221	0	1
4	Jan 24, 2025	Jan 24, 2025	2024-4	246	221	0	1
3	Oct 25, 2024	Oct 29, 2024	2024-3	246	218	0	1
2	Jan 24, 2025	Jan 24, 2025	2024-2	246	197	0	1
1	Apr 22, 2024	Apr 22, 2024	2024-1	246	108	0	1

This document last updated: Jul 25, 2025

Definitions:

Report Quarter: The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3rd quarter of 2012).

Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.

