

Recall Quarterly Report

23V420



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Manufacturer Name: Ford Motor Company

NHTSA Recall No. / MFR Recall No.: 23V420 / 23C20

Recall Subject: Head Restraint Instructions Missing/FMVSS 202

Owner Notification Beginning Date: Jul 21, 2023

Quarterly Reports

Report #	Submission Date	Update Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
8	Jul 25, 2025	Jul 25, 2025	2025-2	691,133	684,987	0	3
7	Apr 25, 2025	Apr 28, 2025	2025-1	691,133	684,461	0	3
6	Jan 22, 2025	Jan 22, 2025	2024-4	691,133	684,044	0	5
5	Oct 17, 2024	Oct 21, 2024	2024-3	691,133	683,604	0	4
4	Jul 23, 2024	Jul 23, 2024	2024-2	691,133	683,127	0	5
3	Apr 15, 2024	Apr 15, 2024	2024-1	691,133	682,592	0	3
2	Feb 01, 2024	Feb 01, 2024	2023-4	691,133	680,703	0	0
1	Feb 01, 2024	Feb 05, 2024	2023-3	691,133	680,703	0	0

This document last updated: Jul 30, 2025

Definitions:

Report Quarter: The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3rd quarter of 2012).

Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.

