



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 5, 2024

Mr. Mark Bense
Head of Operations
Cake 0 Emission USA Inc
4112 LINCOLN BLVD
MARINA DEL REY, CA 90292

NEF-107SS
23V-904

Subject: Lithium-Ion Battery Cells Can Fail While Charging

Dear Mr. Bense:

This letter serves to acknowledge Cake 0 Emission USA Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CAKE/KALK/2018-2023

Mfr's Report Date: December 29, 2023

NHTSA Campaign Number: 23V-904

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY

Potential Number of Units Affected: 264

Problem Description:

Cake 0 Emission USA Inc (Cake) is recalling certain 2018-2023 Kalk&, Kalk Ink&, and Kalk :work motorcycles. The lithium-ion battery cells can fail while charging.

Consequence:

Battery cell failure increases the risk of a fire.

Remedy:

Cake will replace the battery pack, free of charge. As an interim action, owners will be instructed to check their battery serial number and if necessary, follow interim charging instructions until the remedy battery is available. Interim letters notifying owners of the safety risk are expected to be mailed January 12, 2024. A second notice will be sent once the remedy becomes available, anticipated March 2024. Owners may contact Cake customer service at service@ridecake.com.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Cake 0 Emission USA Inc's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement