

U.S. Department of Transportation

# National Highway Traffic Safety Administration

January 2, 2024

Ms. Nancy Bell Rivian Automotive, LLC 13250 North Haggerty Road PLYMOUTH, MI 48170 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107SS 23V-883

Subject: Auto-Hold or Park May Not Activate as Intended

Dear Ms. Bell:

This letter serves to acknowledge Rivian Automotive, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

RIVIAN/R1S/2022 RIVIAN/R1T/2022

Mfr's Report Date: December 21, 2023

NHTSA Campaign Number: 23V-883

#### **Components:**

VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

**Potential Number of Units Affected:** 7.873

### **Problem Description:**

Rivian Automotive, LLC (Rivian) is recalling certain 2022 R1T and R1S vehicles. The accelerator pedal may not detect when the driver releases the pedal, failing to activate "auto-hold" or "park" as intended.

### **Consequence:**

Failure to activate "auto-hold" or "park" can result in unintended vehicle movement, increasing the risk of a crash.

## Remedy:

Rivian has released an over-the-air (OTA) software update. Rivian will also replace the accelerator pedals, free of charge. Owner notification letters are expected to be mailed February 16, 2024. Owners may contact Rivian customer service at 1-888-748-4261. Rivian's number for this recall is FSAM 1342.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Rivian Automotive, LLC's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

