



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 28, 2023

Mr. Ron Tedesco
Recalls Primary
General Motors, LLC
30001 Van Dyke
Warren, MI 48090

NEF-107DM
23V-870

Subject: Roof Rail Air Bag Inflators May Rupture

Dear Mr. Tedesco:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/VERANO/2014
CHEVROLET/CRUZE/2014

Mfr's Report Date: December 21, 2023

NHTSA Campaign Number: 23V-870

Components:

AIR BAGS:SIDE/WINDOW:CURTAIN:INFLATOR

Potential Number of Units Affected: 20,712

Problem Description:

General Motors, LLC (GM) is recalling certain 2014 Buick Verano and Chevrolet Cruze vehicles. The left and/or right-side roof-rail air bag (RRAB) inflators may rupture at the inflator weld joint. This recall is an expansion of Recall 23V-674.

Consequence:

An inflator that ruptures may partially inflate the air bag and cause sharp metal fragments to enter or exit the vehicle, increasing the risk of an injury.

Remedy:

Dealers will replace the left and/or right-side RRAB modules as necessary, free of charge. Interim owner notification letters explaining the safety risk are expected to be mailed February 5, 2024. A second notice will be sent once remedy parts become available. Owners may contact Buick customer service at 1-800-521-7300 and Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N232425640.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement