



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 29, 2023

Ms. Marie-Claude Simard  
Bombardier Recreational Products, Inc.  
726 St-Joseph Street  
Valcourt, Quebec Canada J0E 2L0

NEF-107DM  
23V-855

**Subject:** High-Pressure Fuel Pump May Fail

Dear Ms. Simard:

This letter serves to acknowledge Bombardier Recreational Products, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CAN-AM/RYSKER/2019-2023

**Mfr's Report Date:** December 15, 2023

**NHTSA Campaign Number:** 23V-855

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

**Potential Number of Units Affected:** 10,969

**Problem Description:**

Bombardier Recreational Products, Inc. (Bombardier) is recalling certain 2019-2023 Can-Am Ryker motorcycles. The impeller may swell, causing the high-pressure fuel pump to fail.

**Consequence:**

A fuel pump failure can cause an engine stall while driving, increasing the risk of a crash.

**Remedy:**

Dealers will inspect and replace the fuel pump as necessary, free of charge. Owner notification letters are expected to be mailed January 22, 2024. Owners may contact Bombardier customer service at 1-888-272-9222. Bombardier's number for this recall is Bulletin 2023-10.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Bombardier Recreational Products, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement