



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 20, 2023

Mr. Chris Sandvig
Volkswagen Group of America, Inc. 3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
23V-842

Subject: Power Outlet May Cause Charging Cable to Overheat

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A7/2021-2022
AUDI/A8/2020-2021
AUDI/E-TRON/2019-2024
AUDI/E-TRON GT/2022-2024
AUDI/Q4 E-TRON/2022-2024
AUDI/Q5/2020-2024
AUDI/RS E-TRON GT/2022-2024

Mfr's Report Date: December 13, 2023

NHTSA Campaign Number: 23V-842

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:CHARGING:CABLE/CORD:ONBOARD

Potential Number of Units Affected: 93,196

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2022-2024 RS e-tron GT, e-tron GT, Q4 e-tron Sportback, Q4 e-tron, 2020-2021 Audi A8, 2019-2024 e-tron Quattro, 2020-2024 e-tron Sportback Quattro, Q5, and 2021-2022 A7 vehicles. When using the industrial 220V/240V plug at the 100% charge setting, some home power outlets may be incapable of handling the electrical current required to utilize the compact charging system, causing the outlet or charging cable to overheat.

Consequence:

An overheated outlet or charging cable can increase the risk of a fire.

Remedy:

Owners are advised not to use the 220V/240V compact/portable charging cable and only use the 110V home charging cable or public charging stations. Dealers will supply a new 220V/240V compact/portable charging cable with an incorporated temperature sensor, free of charge. Interim owner notification letters explaining the safety risk are expected to be mailed February 9, 2024. A second notice will be sent once remedy parts become available, anticipated mid-2024. Owners may contact Audi customer service at 1-800-253-2834. Audi's numbers for this recall are 93U6 and 93U8.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Audi's proposed interim owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement