



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 12, 2023

Mr. Todd Miorin
Senior Director - Product Safety
Pierce Manufacturing
1917 Four Wheel Drive
Oshkosh, WI 54902

NEF-107HG
23V-823

Subject: Improperly Secured Electrical Connector

Dear Mr. Miorin:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/2019-2023
PIERCE/ENFORCER/2019-2023
PIERCE/VELOCITY/2019-2023

Mfr's Report Date: December 7, 2023

NHTSA Campaign Number: 23V-823

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 314

Problem Description:

Pierce Manufacturing (Pierce) is recalling certain 2019-2023 Arrow XT, Enforcer, and Velocity mid-mount tower trucks equipped with an aerial platform basket. The electrical connector to the aerial turntable wiring harness may not be properly secured, which can result in connector corrosion and affect the leveling ability of the platform basket.

Consequence:

An inability for the platform basket to maintain level can result in the basket tipping, increasing the risk of injury.

Remedy:

Pierce will replace the aerial turntable wiring harness, free of charge. Owner notification letters are expected to be mailed December 15, 2023. Owners may contact Pierce customer service at 1-888-974-3723. Pierce's number for this recall is 74B330.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Pierce Manufacturing's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Pierce Manufacturing's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement