



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 18, 2023

Ms. Zoila Turley
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road
Mountain View, CA 94043

NEF-107DM
23V-820

Subject: Incorrectly Installed Passenger Backrest May Break

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUCATI/XDIAVEL S/2016-2023
DUCATI/XDIAVEL STD/2016-2023

Mfr's Report Date: December 6, 2023

NHTSA Campaign Number: 23V-820

Components:

SEATS:MOTORCYCLE

Potential Number of Units Affected: 2,906

Problem Description:

Ducati North America (Ducati) is recalling certain 2016-2023 XDiavel S and XDiavel STD motorcycles. The passenger backrest may break if it is installed incorrectly or used incorrectly by the passenger.

Consequence:

A broken passenger backrest may result in the passenger falling off the motorcycle, increasing the risk of injury.

Remedy:

Dealers will inspect the passenger backrest installation, tighten the screws as necessary, and also apply a warning sticker on the component, free of charge. Owner notification letters are expected to be mailed January 9, 2024. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-23-005.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Ducati's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement