



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 1, 2023

Ms. Marie Claude Gagnon  
Prod. Cert.& Spec. Specialist  
Corp. Micro Bird, Inc.  
3000 Girardin  
Drummondville 001

NEF-107DC  
23V-795

**Subject:** Wheelchair Track Anchorages May Detach/FMVSS 222

Dear Ms. Gagnon:

This letter serves to acknowledge Corp. Micro Bird, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MICRO BIRD/G5/2006-2008, 2010-2012, 2014-2015, 2020-2021

**Mfr's Report Date:** November 23, 2023

**NHTSA Campaign Number:** 23V-795

**Components:**

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR LIFT/RAMP:CRITICAL FASTENERS

**Potential Number of Units Affected:** 22

**Problem Description:**

Corp. Mirco Bird, Inc. (Micro Bird) is recalling certain 2006-2008 G5, 2010-2012 G5, 2014-2015 G5, and 2020-2021 G5 school buses equipped with transversal wheelchair track anchorages. The wheelchair track anchorages may not sufficiently secure a wheelchair and detach during a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 222, "School Bus Passenger Seating and Crash Protection."

**Consequence:**

Wheelchair track anchorages that detach may not adequately restrain an occupant, increasing the risk of injury during a crash.

**Remedy:**

Dealers will reattach the transversal anchorages, free of charge. Owner notification letters are expected to be mailed January 15, 2024. Owners may contact Micro Bird customer service at 1-819-477-2012. Micro Bird's number for this recall is 23-104-TUS.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Micro Bird's proposed owner notification letter and have approved it for distribution.



**Please ensure the following requirements are met:**

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). Please provide additional detail to explain what the remedy repair is.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Corp. Micro Bird, Inc.'s contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement