

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 30, 2023

Ms. Sabrina Groshek
Executive Director, Global Systems & Product Investigation
General Motors, LLC
General Motors Company
29427 Louis Chevrolet Road
Warren, MI 48093-2350

NEF-107DM 23V-786

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Loose Seat Belt Buckle Attachment Bolt

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO EV/2024 GMC/HUMMER EV/2023-2024

Mfr's Report Date: November 22, 2023

NHTSA Campaign Number: 23V-786

Components:

SEAT BELTS:FRONT:ANCHORAGE

Potential Number of Units Affected: 115

Problem Description:

General Motors, LLC (GM) is recalling certain 2023-2024 GMC Hummer EV pick up, 2024 GMC Hummer EV SUV, and 2024 Chevrolet Silverado EV vehicles. The left or right front seat belt buckle attachment bolts may not be tightened properly.

Consequence:

An improperly tightened seat belt buckle may not restrain an occupant as intended, increasing the risk of injury during a crash.

Remedy:

Dealers will tighten the left and right front seat belt buckle attachment bolts, free of charge. Owner notification letters are expected to be mailed January 8, 2024. Owners may contact GMC customer service at 1-800-462-8782 or Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N232419280.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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Enforcement

