



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 30, 2023

Mr. Tom Single
Assistant Director
Ford Motor Company
330 Town Center Drive
Suite 500
Dearborn, MI 48126

NEF-107DM
23V-775

Subject: Doors May Open While Driving

Dear Mr. Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/FIESTA/2015
FORD/FUSION/2016
LINCOLN/MKZ/2016

Mfr's Report Date: November 17, 2023

NHTSA Campaign Number: 23V-775

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 45,173

Problem Description:

Ford Motor Company (Ford) is recalling certain 2015 Fiesta, 2016 Fusion, and 2016 Lincoln MKZ vehicles sold, or ever registered in Alabama, Arkansas, Arizona, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, New Mexico, Nevada, Oklahoma, Oregon, South Carolina, Texas, Utah, Washington, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands. A component inside the door latches may break, which can make it difficult to latch or possibly allow the doors to open while driving.

Consequence:

Vehicle doors opening unexpectedly while driving can increase the risk of a crash or injury.

Remedy:

Dealers will inspect the door latch date codes and if necessary, replace all four side door latches, free of charge. Owner notification letters are expected to be mailed December 4, 2023. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20S15. This recall is an expansion of NHTSA recall number 20V-177.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

A description of how the products to be recalled differ from similar products that are not included in the recall (49 CFR 573.6 (c) (2)). Please explain which vehicles (makes/models/total counts) in this population, if any, were initially included in 20S15/20V-177 and then later notified that they were included in that recall in error.

AMENDED 573 REQUIRED.

We have received Ford's proposed owner notification letter, and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement