

U.S. Department of Transportation

# National Highway Traffic Safety Administration

November 16, 2023

Ms. Wanda Wolfe Recalls Clerk Triple E Recreational Vehicles P.O. Box 1230 Winkler R6W 4C4

Subject: AC Wiring May Become Damaged and Cause a Fire

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

TRIPLE E RV/WONDER/2023-2024

Mfr's Report Date: November 13, 2023

NHTSA Campaign Number: 23V-766

**Components:** 

ELECTRICAL SYSTEM: WIRING

**Potential Number of Units Affected: 37** 

#### **Problem Description:**

Triple E Recreational Vehicles (Triple E) is recalling certain 2023-2024 Triple E Wonder W24RTB, W24RL, and W24FTB motorhomes. The wire insulation on the 120-volt wire routed to the air conditioner may become damaged, which can cause electrical arcing.

## **Consequence:**

Electrical arcing may cause sparks and increase the risk of a fire.

### Remedy:

Dealers will install a grommet and 2 screws, free of charge. Owner notification letters are expected to be mailed November 21, 2023. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#10438-1.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL

23V-766

## Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Triple E Recreational Vehicles's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

