



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 8, 2023

Mr. Jacky Lam
Tesla, Inc.
45500 Fremont Blvd.
Fremont, CA 94538

NEF-107SS
23V-743

Subject: Incorrect Front Driver Air Bag

Dear Mr. Lam:

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TESLA/MODEL S/2021-2023
TESLA/MODEL X/2021-2023

Mfr's Report Date: November 3, 2023

NHTSA Campaign Number: 23V-743

Components:

AIR BAGS:FRONTAL
STEERING: STEERING WHEEL/HANDLE BAR

Potential Number of Units Affected: 159

Problem Description:

Tesla, Inc. (Tesla) is recalling certain 2021-2023 Model S and Model X vehicles. An incorrect air bag may have been installed when the steering yoke or round steering wheel was replaced with a different style of yoke or steering wheel.

Consequence:

An air bag that is not designed to function with the replacement steering yoke or wheel may deploy incorrectly, increasing the risk of injury during a crash.

Remedy:

Tesla Service will inspect and replace the driver air bag as necessary, free of charge. Owner notification letters are expected to be mailed January 2, 2024. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-23-20-005.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Tesla, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement