



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 1, 2023

Mr. Keith Fisher
Compliance Engineer
Forest River Bus, LLC
2367 Century Drive
Goshen, IN 46528

NEF-107KL
23V-726

Subject: Compressor May Contact Sway Bar

Dear Mr. Fisher:

This letter serves to acknowledge Forest River Bus, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL BUS/CONCORDE II/2022
STARCRAFT BUS/ALLSTAR XL/2021-2022
STARCRAFT BUS/ALLSTAR XLT/2022-2023

Mfr's Report Date: October 30, 2023

NHTSA Campaign Number: 23V-726

Components:

EQUIPMENT

Potential Number of Units Affected: 31

Problem Description:

Forest River Bus, LLC (Forest River Bus) is recalling certain 2021-2022 Starcraft Allstar XL, 2022-2023 Allstar XLT, and 2022 Glaval Concorde II transit buses. The exterior-mounted air conditioning compressor may contact the optional stabilizer/sway bar, possibly causing mount failure and resulting in a loss of power or steering control.

Consequence:

A loss of power and/or steering control increases the risk of a crash.

Remedy:

Dealers will inspect the vehicles for the optional sway bar. If equipped, a new compressor mount will be installed. Repairs will be performed free of charge. Owner notification letters are expected to be mailed December 6, 2023. Owners may contact Forest River Bus Customer Service at 1-800-348-7440. Forest River Bus number for this recall is 05-1695.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received Forest River Bus' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River Bus, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement