

U.S. Department of Transportation

# National Highway Traffic Safety Administration

October 25, 2023

Ms. Charlie Webb Regulatory Compliance Project Manager Lucid USA, Inc. 7500 Gateway Blvd Newark, CA 94560 NEF-107SS 23V-708

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Rear Seat Heater May Overheat Rear Seats

Dear Ms. Webb:

This letter serves to acknowledge Lucid USA, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

LUCID/AIR/2022-2023

Mfr's Report Date: October 19, 2023

NHTSA Campaign Number: 23V-708

### **Components:**

SEATS:MID/REAR ASSEMBLY:SEAT HEATER/COOLER

**Potential Number of Units Affected:** 1,267

### **Problem Description:**

Lucid USA, Inc. (Lucid) is recalling certain 2022-2023 Lucid Air vehicles. Under certain conditions, temperature monitoring for the rear seat heaters could become inoperative and result in the rear seats overheating.

### **Consequence:**

Overheated rear seats can increase the risk of a burn injury.

#### Remedy

Lucid has released an over-the-air (OTA) software update, free of charge. Owner notification letters are expected to be mailed December 11, 2023. Owners may contact Lucid customer service at 1-888-99-LUCID or 1-888-995-8243. Lucid's number for this recall is SR-23-05-0.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



## Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify all owners regarding this safety recall. We note that Lucid's report states that Lucid intends to notify owners that have not yet updated their software. All owners must be notified of the recall regardless of their remedy status. (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Lucid USA, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

