



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 2, 2023

Polo Reyes  
Warranty & Customer Service  
Diamond C Trailer MFG.  
4006 FM 3417  
Mount pleasant , TX 75455

NEF-107DC  
23V-655

**Subject:** Spare Tire Winch System May Fail

Dear Polo Reyes :

This letter serves to acknowledge Diamond C Trailer MFG. 's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DIAMOND C TRAILERS/FMAX/2023-2024  
DIAMOND C TRAILERS/PX/2023-2024  
DIAMOND C TRAILERS/SDX/2023-2024

**Mfr's Report Date:** September 28, 2023

**NHTSA Campaign Number:** 23V-655

**Components:**

EQUIPMENT:MECHANICAL:WINCH

**Potential Number of Units Affected:** 2,523

**Problem Description:**

Diamond C Trailer MFG. (Diamond C) is recalling certain 2023-2024 FMAX, SDX, and PX trailers equipped with a spare tire winch. The winch system that secures the spare tire to the trailer may loosen or fail over time.

**Consequence:**

Winch system failure can result in the tire detaching from the trailer, increasing the risk of a crash.

**Remedy:**

Dealers will install a secondary retention device in the form of a steel bar and latch, free of charge. Owner notification letters are expected to be mailed October 30, 2023. Owners may contact Diamond C customer service at 1-903-572-2834.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Diamond C Trailer MFG. 's contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement