



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 12, 2023

Ms. Zoila Turley
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road
Mountain View, CA 94043

NEF-107DM
23V-620

Subject: Side Stand May Open Unexpectedly While Riding

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUCATI/XDIAVEL/2018-2020
DUCATI/XDIAVEL S/2018-2020

Mfr's Report Date: September 6, 2023

NHTSA Campaign Number: 23V-620

Components:

STRUCTURE:MOTORCYCLE:KICKSTAND/CENTER STAND

Potential Number of Units Affected: 842

Problem Description:

Ducati North America (Ducati) is recalling certain 2018-2020 XDiavel S and XDiavel Standard motorcycles. The side stand bracket may fail, causing the side stand to open while riding and resulting in an unexpected engine shutdown.

Consequence:

Unexpected engine shutdown while riding can increase the risk of a crash or injury.

Remedy:

Dealers will install a new side stand bracket, free of charge. Owner notification letters are expected to be mailed October 3, 2023. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-23-004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement