



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 7, 2023

Mr. Steve Thorne  
National Warranty Manager  
Airstream, Inc.  
419 W Pike St.  
Jackson Center, OH 45365

NEF-107KL  
23V-614

**Subject:** Shock Risk from Incorrectly Terminated Wire

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AIRSTREAM/BASECAMP/2021-2023

**Mfr's Report Date:** September 1, 2023

**NHTSA Campaign Number:** 23V-614

**Components:**

ELECTRICAL SYSTEM:WIRING

**Potential Number of Units Affected:** 58

**Problem Description:**

Airstream, Inc. (Airstream) is recalling certain 2021-2023 16' Basecamp and 20' Basecamp travel trailers manufactured without an air conditioner. The 12-gauge wire for future air conditioner installation was not properly terminated inside the junction box.

**Consequence:**

An improperly terminated wire can cause an electrical shock, increasing the risk of injury.

**Remedy:**

Dealers will remove the wire from the circuit breaker and power converter, free of charge. Owner notification letters are expected to be mailed October 31, 2023. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 ext. 7401 or 7411.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Airstream, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement