



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 18, 2023

Mr. Charles Smart
Head of Claims Management Dept
Triumph Motorcycles America, Ltd.
Normandy Way
Hinckley LE10 3BZ

NEF-107DR
23V-583

Subject: Obstructed MAP Hose May Cause Engine Stall

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/TIGER SPORT/2022-2024
TRIUMPH/TRIDENT/2022-2024

Mfr's Report Date: August 16, 2023

NHTSA Campaign Number: 23V-583

Components:

ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:TURBO/SUPERCHARGER:HOSES/PLUMBING

Potential Number of Units Affected: 7,541

Problem Description:

Triumph Motorcycles America, Ltd. (Triumph) is recalling certain 2022-2024 Trident and Tiger Sport motorcycles. The manifold absolute pressure (MAP) hose may have an obstruction, causing incorrect air pressure readings by the MAP sensor.

Consequence:

The electronic control unit (ECU) will adjust the air/fuel ration based on inaccurate data, causing an engine stall and increasing the risk of a crash.

Remedy:

Dealers will replace the hose, free of charge. Owner notification letters are expected to be mailed August 31, 2023. Owners may contact Triumph's customer service at 1-678-854-2010. Triumph's number for this recall is SRAN 609.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

We have received Triumph's proposed owner notification letter and it has been approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Triumph Motorcycles America, Ltd.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement