



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 14, 2023

Tracy Perkins
Explorer Van Company
2749 Fox Farm Rd
Warsaw, IN 46580

NEF-107KL
23V-561

Subject: Generator Set Fuel Hose May Cause Gas Leak

Dear Tracy Perkins :

This letter serves to acknowledge Explorer Van Company 's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

EXPLORER VAN COMPANY/FORD TRANSIT/2020
EXPLORER VAN COMPANY/GMC SAVANNA/2020-2022

Mfr's Report Date: August 8, 2023

NHTSA Campaign Number: 23V-561

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 8

Problem Description:

Explorer Van Company (Explorer) is recalling certain 2020-2022 upfitted GMC Savana and 2020 upfitted Ford Transit vans, equipped with certain Onan QG 2800i generator sets. The fuel hose between the fuel filter and Injection Pump Module (IPM) may not be properly secured, which can cause a gas leak.

Consequence:

A gas leak in the presence of an ignition source increases the risk of fire.

Remedy:

Cummins dealers will inspect and replace the fuel hose and clamps as necessary, free of charge. Owner notification letters are expected to be mailed August 8, 2023. Owners may contact Explorer customer service at 1-574-267-7666 or Cummins customer service at 1-800-286-6467. Explorer's number for this recall is PG5215.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. Please include all relevant date information, such as when Cummins notified Explorer Van Company and when Explorer Van Company decided to file a recall.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Explorer Van Company 's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement