



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 7, 2023

Ms. Lisa Sampson
Rosenbauer America
100 3rd St
Lyons, SD 57041

NEF-107DC
23V-536

Subject: Corrosion on Winch Remote Control Circuit Board

Dear Ms. Sampson:

This letter serves to acknowledge Rosenbauer America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROSENBAUER/AVENGER/2021
ROSENBAUER/COMMANDER/2021
ROSENBAUER/COMMERCIAL 567/2022
ROSENBAUER/COMMERCIAL F-550/2020-2022
ROSENBAUER/COMMERCIAL M2-106/2022
ROSENBAUER/COMMERCIAL M2-112/2022

Mfr's Report Date: July 31, 2023

NHTSA Campaign Number: 23V-536

Components:

ELECTRICAL SYSTEM
EQUIPMENT:MECHANICAL:WINCH

Potential Number of Units Affected: 13

Problem Description:

Rosenbauer America (Rosenbauer) is recalling certain 2020-2022 Commercial F-550, 2022 Commercial M2-106, M2-112, Commercial 567, 2021 Commander, and Avenger vehicles equipped with certain Warn Industries VR EVO winches with a wireless handheld remote. Water may enter the handheld remote control for the winch and cause circuit board corrosion, which can allow the winch to operate unintentionally.

Consequence:

A winch that operates unintentionally increases the risk of injury.

Remedy:

Rosenbauer will notify owners and provide instructions for inspecting the remote for corrosion, disabling the wireless function, and ordering a new wired remote if necessary, free of charge. Owner notification letters are expected to be mailed August 29, 2023. Owners may contact Rosenbauer customer service at 1-651-462-1000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Rosenbauer America's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement