



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 20, 2023

Mr. Troy Niswonger
Compliance Manager
Jayco, Inc.
903 South Main Street
Middlebury, IN 46540

NEF-107KL
23V-486

Subject: Blower Motor Wiring May Overheat and Cause Fire

Dear Mr. Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/LAUNCH/2020-2021
ENTEGRA/QWEST/2020-2021
JAYCO/MELBOURNE/2020-2021
JAYCO/MELBOURNE PRESTIGE/2020-2021

Mfr's Report Date: July 14, 2023

NHTSA Campaign Number: 23V-486

Components:

ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS
VISIBILITY:DEFROSTER/DEFOGGER/HVAC SYSTEM:FAN/MOTOR

Potential Number of Units Affected: 659

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2020-2021 Entegra Launch, Qwest, Jayco Melbourne, and Melbourne Prestige motorhomes. The heating, ventilation, and air conditioning (HVAC) blower motor circuit may be inadequate, which can allow the wiring harness to overheat.

Consequence:

A wiring harness that overheats increases the risk of a fire.

Remedy:

Owners are advised to only operate the HVAC front blower in manual (not automatic) mode whenever the engine is on. Do not use the maximum blower or lowest/highest temperature settings until the remedy is performed. Dealers will relocate and replace the fuse and wiring harness, free of charge. Owner notification letters are expected to be mailed August 18, 2023. Owners may contact Jayco customer service at 1-800-283-8267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement