



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 11, 2023

Mr. Jonathan Gannon
BMW of North America, LC
PO Box 1227
200 Chestnut Ridge Road
Westwood, NJ 07675-1227

NEF-107DM
23V-471

Subject: Knee Air Bag Manufactured Incorrectly

Dear Mr. Gannon:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/X5/2024
BMW/X6/2024
BMW/X7/2024
BMW/XM/2023

Mfr's Report Date: July 10, 2023

NHTSA Campaign Number: 23V-471

Components:

AIR BAGS:KNEE BOLSTER

Potential Number of Units Affected: 1,981

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2024 X5 sDrive40i, X5 xDrive40i, X5 M60i, X5 M, xDrive 50e, 2024 X6 xDrive40i, X6 M60i, X6 M, 2024 X7 xDrive40i, X7 M60i, Alpina XB7, and 2023 XM vehicles. The knee air bag (driver and/or passenger) may not have been manufactured correctly, which can result in the knee air bag not deploying as intended.

Consequence:

A knee air bag that does not deploy as intended increases the risk of injury.

Remedy:

Dealers will replace the knee air bag (driver and/or passenger), free of charge. Owner notification letters are expected to be mailed September 1, 2023. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received BMW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

BMW of North America, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement