



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 7, 2023

Mr. John Kobylarz  
Safety Compliance Manager  
Jaguar Land Rover North America, LLC  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

NEF-107ES  
23V-393

**Subject:** Rear Passenger Doors May Not Latch Properly

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LAND ROVER/DISCOVERY/2017-2020

**Mfr's Report Date:** June 1, 2023

**NHTSA Campaign Number:** 23V-393

**Components:**

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL  
LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 29,861

**Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2017-2020 Land Rover Discovery vehicles. The UniLatch Keyless Vehicle (KV) entry function may fail to properly latch the rear passenger doors, which can result in the doors opening while driving. In addition, the instrument cluster open-door warning light may fail to alert the driver of this condition.

**Consequence:**

Rear passenger doors that open while driving can increase the risk of a crash. An instrument cluster warning light that fails to alert the driver about unsecured doors can increase the risk of injury in the event of a crash.

**Remedy:**

Dealers will disable the UniLatch Keyless Vehicle (KV) entry function, free of charge. Owner notification letters are expected to be mailed July 28, 2023. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N798.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jaguar Land Rover North America, LLC's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement