



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 5, 2023

Mr. Jim Rainey
Knapheide Manufacturing Company
1848 Westphalia Strasse
PO Box 7140
Quincy, IL 62305-7140

NEF-107MR
23V-381

Subject: Corrosion on Remote Control Circuit Board

Dear Mr. Rainey:

This letter serves to acknowledge Knapheide Manufacturing Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KNAPHEIDE/FORD F-250/2022
KNAPHEIDE/FORD F-350/2022
KNAPHEIDE/FORD F-550/2022
KNAPHEIDE/GM 2500HD/2022-2023
KNAPHEIDE/GM 3500/2023
KNAPHEIDE/RAM 3500/2022

Mfr's Report Date: May 26, 2023

NHTSA Campaign Number: 23V-381

Components:

EQUIPMENT:MECHANICAL:WINCH

Potential Number of Units Affected: 38

Problem Description:

Knapheide Manufacturing Company (KMC) is recalling certain 2022-2023 GM 2500HD, 2022 RAM 3500, Ford F-250, F-350, F-550, and 2023 GM 3500 vehicles equipped with certain Warn Industries VR EVO winches with a wireless handheld remote. Water may enter the handheld remote control for the winch and cause circuit board corrosion, which can allow the winch to operate unintentionally.

Consequence:

A winch that operates unintentionally increases the risk of injury.

Remedy:

KMC will work with Warn Industries, Inc. to provide owners instructions on how to inspect the remote for corrosion and disable the wireless function by removing the battery pack from the remote. If corrosion or water intrusion is found when removing the battery pack owners should stop using the remote and contact WARN customer service for a replacement remote, free of charge. Once new

parts are available, WARN will make a replacement water resistant remote available, free of charge. Owner notification letters are expected to be mailed June 30, 2023. Owners may contact KMC customer service at 217-222-7131.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Knapheide Manufacturing Company's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement