



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 2, 2023

Ms. Rachel Heineman
Quality & CI Manager
Marion Body Works Inc.
211 W Ramsdell Street
Marion, WI 54950

NEF-107MR
23V-366

Subject: Fire Truck Water Pump May Fail

Dear Ms. Heineman:

This letter serves to acknowledge Marion Body Works Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MARION BODY WORKS/SPARTAN FIRE GLADIATOR/2022
MARION BODY WORKS/SPARTAN FIRE METROSTAR/2023

Mfr's Report Date: May 25, 2023

NHTSA Campaign Number: 23V-366

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM/PCM/TECM)

Potential Number of Units Affected: 2

Problem Description:

Marion Body Works Inc. is recalling certain 2022 Gladiator and 2023 MetroStar emergency vehicles. After the vehicle is reversed, the transmission control module (TCM) may fail to achieve the 4th gear lockup needed to initiate the water pump.

Consequence:

A fire truck that is unable to pump water increases the risk of injury during a fire.

Remedy:

Dealers will update the TCM software, free of charge. Owner notification letters are expected to be mailed in June 2023. Owners may contact Marion's customer service at 1-715-754-5261.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Marion Body Works Inc.'s proposed owner notification letter and it has been approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Marion Body Works Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement