



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 30, 2023

Mr. Luther Newman
Warranty Manager
ST Engineering Hackney, Inc
911 West 5th Street
P.O. Box 880
Washington, NC 27889

NEF-107MR
23V-363

Subject: Suspension Pivot Bolt Improperly Tightened

Dear Mr. Newman:

This letter serves to acknowledge ST Engineering Hackney, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KIDRON/REFRIGERATED TRAILER/2022-2023

Mfr's Report Date: May 24, 2023

NHTSA Campaign Number: 23V-363

Components:

SUSPENSION:CRITICAL FASTENERS

Potential Number of Units Affected: 120

Problem Description:

ST Engineering Hackney, Inc. (STE Hackney) is recalling certain 2022-2023 Kidron refrigerated trailers. The suspension pivot bolt may not have been properly tightened during the alignment process on certain Hendrickson suspensions with Quick-Align systems.

Consequence:

Improperly tightened pivot bolts may fail, causing the suspension and the attached axle to separate from the trailer, increasing the risk of a crash.

Remedy:

Dealers will inspect, and if necessary, tighten the suspension pivot bolt, free of charge. Owner notification letters are expected to be mailed June 2023. Owners may contact STE Hackney customer service at 1-252-946-6521.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received STE Hackney's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

ST Engineering Hackney, Inc's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement