



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 22, 2023

Mr. David Haugen  
General Counsel  
Fox Factory, Inc.  
915 Disc Drive  
Scotts Valley, CA 95066

NEF-107DM  
23V-343

**Subject:** Corrosion on Remote Control Circuit Board

Dear Mr. Haugen:

This letter serves to acknowledge Fox Factory, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FOX FACTORY/FORD PICKUP/2021-2023  
FOX FACTORY/GM PICKUP/2021-2023  
FOX FACTORY/JEEP/2021-2023  
FOX FACTORY/RAM PICKUP/2021-2023

**Mfr's Report Date:** May 12, 2023

**NHTSA Campaign Number:** 23V-343

**Components:**

ELECTRICAL SYSTEM  
EQUIPMENT:MECHANICAL:WINCH

**Potential Number of Units Affected:** 1,578

**Problem Description:**

Fox Factory, Inc. (Fox Factory) is recalling certain 2021-2023 Jeep Wrangler, Gladiator, GM, RAM, 1500, 2500, Ford F-250, F-150, and F-350 vehicles equipped with Warn winches and wireless/handheld remotes. Water may enter the handheld remote control for the winch and corrode the circuit board, which can allow the winch to operate unintentionally.

**Consequence:**

A winch that operates unintentionally increases the risk of injury.

**Remedy:**

Fox Factory will work with Warn Industries, Inc. to provide owners instructions on how to inspect the remote for corrosion and disable the wireless function by removing the battery pack from the remote. If corrosion or water intrusion is found when removing the battery pack, owners should stop using the remote and contact WARN customer service for a replacement remote, free of charge. Owner notification letters are expected to be mailed June 30, 2023. Owners may contact Fox Factory customer service at 1-831-274-6500 or Warn customer service at 1-800-543-9276.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Fox Factory, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement