

U.S. Department of Transportation

# National Highway Traffic Safety Administration

May 17, 2023

Ms. Sabrina Groshek Executive Director, Global Systems & Product Investigation General Motors, LLC General Motors Company 29427 Louis Chevrolet Road Warren, MI 48093-2350

Subject: Child Seat Anchors May Not Function/FMVSS 225

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

CHEVROLET/EQUINOX/2020-2023 GMC/TERRAIN/2020-2023

Mfr's Report Date: May 11, 2023

NHTSA Campaign Number: 23V-339

**Components:** 

CHILD SEAT: VEHICLE LATCH ANCHOR

**Potential Number of Units Affected:** 668,187

### **Problem Description:**

General Motors, LLC (GM) is recalling certain 2020-2023 Chevrolet Equinox and GMC Terrain vehicles. The four rear-seat lower child seat LATCH anchorage bars may have excessive powder coating, which could prevent a child seat from being installed with the anchorage bars. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 225, "Child Restraint Anchorage Systems."

#### **Consequence:**

The inability to install a child seat with the LATCH anchorage bars could result in an unsecured child seat, increasing the risk of injury in a crash.

#### Remedy:

Owners are advised to install child seats using the vehicle's rear seat belts until the remedy is complete. Dealers will inspect the latch anchorage bars, and remove and replace the finish, as necessary, free of charge. Owner notification letters are expected to be mailed June 26, 2023. Owners may contact Chevrolet customer service at 1-800-222-1020 or GMC customer service at 1-800-462-8782. GM's number for this recall is N232403240.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DM

23V-339

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

## Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

