



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 4, 2023

Ms. Karen Blaesser  
Sr. Manager - Campaign Administration & Execution  
Chrysler (FCA US, LLC)  
1000 Chrysler Drive  
Auburn Hills, MI 48326

NEF-107DM  
23V-302

**Subject:** Loss of Drive Power from Damaged PTU

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JEEP/CHEROKEE/2016-2017

**Mfr's Report Date:** April 27, 2023

**NHTSA Campaign Number:** 23V-302

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 25,980

**Problem Description:**

Chrysler (FCA US, LLC) is recalling certain 2016-2017 Jeep Cherokee vehicles. The power transfer unit (PTU) may become damaged and disengage the transmission and differential, resulting in a loss of drive power or loss of park function.

**Consequence:**

A loss of drive power can increase the risk of a crash. A loss of park function can cause an unintended vehicle rollaway which can increase the risk of a crash or injury.

**Remedy:**

FCA US LLC will notify owners, and dealers will perform a software update, free of charge. Owners may contact FCA USA LLC customer service at 1-800-853-1403. FCA's number for this recall is 45A. This recall expands previous recall number 20V-343.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to explain how this recall relates to previous recall number 20V-343.

**AMENDED 573 REQUIRED.**

We have received FCA US LLC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement