



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 27, 2023

Mr. Jason LaPlante  
Crysteel Manufacturing Inc  
52182 Ember Road  
Lake Crystal, MN 56055

NEF-107MR  
23V-284

**Subject:** Corrosion on Remote Control Circuit Board

Dear Mr. LaPlante:

This letter serves to acknowledge Crysteel Manufacturing Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CRYTEEL/DUMP BODY/2021-2023

**Mfr's Report Date:** April 21, 2023

**NHTSA Campaign Number:** 23V-284

**Components:**

ELECTRICAL SYSTEM

EQUIPMENT:MECHANICAL:WINCH

**Potential Number of Units Affected:** 59

**Problem Description:**

Crysteel Manufacturing Inc (Crysteel) is recalling certain 2021-2023 dump body vehicles built on Isuzu NRR-Series chassis, equipped with a Warn Winch and a wireless handheld remote. Water may enter the handheld remote control for the winch and cause circuit board corrosion, which can allow the winch to operate unintentionally.

**Consequence:**

A winch that operates unintentionally increases the risk of injury.

**Remedy:**

Crysteel will work with Warn Industries, Inc. to provide owners instructions on how to inspect the remote for corrosion and disable the wireless function by removing the battery pack from the remote. If corrosion or water intrusion is found when removing the battery pack owners should stop using the remote and contact WARN customer service for a replacement remote, free of charge. Once new parts are available, WARN will make a replacement water resistant remote available, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Crysteel customer service at 1-800-533-0494.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



**Please ensure the following requirements are met:**

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

We have received Crysteel's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Crysteel Manufacturing Inc's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement