

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 20, 2023

Ms. Emily Reid Buell Motorcycles 2700 Patterson Ave SE Grand Rapids, MI 49546 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DM 23V-257

Subject: Improper Installation of Index Spring

Dear Ms. Reid:

This letter serves to acknowledge Buell Motorcycles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUELL/1190 RX/2021-2022 BUELL/1190 SX/2021-2022

Mfr's Report Date: April 7, 2023

NHTSA Campaign Number: 23V-257

Components:

ENGINE

POWER TRAIN: MANUAL TRANSMISSION

Potential Number of Units Affected: 30

Problem Description:

Buell Motorcycles (Buell) is recalling certain 2021-2022 1190 RX and SX motorcycles. The index spring may be installed improperly.

Consequence:

An improperly installed index spring may result in the inability to shift into the intended gear, or cause the gear to slip without warning, increasing the risk of a crash.

Remedy:

Dealers will install the index spring in the correct position, free of charge. Owner notification letters are expected to be mailed in April 2023. Owners may contact Buell customer service at 1-616-719-5917.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire. "Please clarify whether the population is 30 or 50 motorcycles."

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Buell Motorcycles's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

