



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 12, 2023

Mr. Keith Fisher  
Compliance Engineer  
Forest River Bus, LLC  
2367 Century Drive  
Goshen, IN 46528

NEF-107KL  
23V-254

**Subject:** Improperly Secured Ceiling Panels/FMVSS 221

Dear Mr. Fisher:

This letter serves to acknowledge Forest River Bus, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT BUS/PRODIGY/2019-2022

**Mfr's Report Date:** April 7, 2023

**NHTSA Campaign Number:** 23V-254

**Components:**

STRUCTURE:INTERIOR PANELS:CEILING

**Potential Number of Units Affected:** 29

**Problem Description:**

Forest River Bus, LLC (Forest River Bus) is recalling certain 2019-2022 Starcraft Prodigy school buses. The interior panels on the ceiling may be improperly secured. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 221, "School bus body joint strength."

**Consequence:**

Improperly secured ceiling panels may not adequately protect the passengers in the event of a crash, increasing the risk of injury.

**Remedy:**

Dealers will inspect the panels and apply adhesive, as necessary, free of charge. Owner notification letters are expected to be mailed May 17, 2023. Owners may contact Forest River Bus Customer Service at 1-800-348-7440. Forest River Bus number for this recall is 05-1621.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River Bus, LLC's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement