

April 7, 2023

Mr. Jim Moore Manager of In-Use Vehicle Conformity Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354

Subject: Suspension Components May Fail

Dear Mr. Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: PORSCHE/CARRERA GT/2004-2005

Mfr's Report Date: April 5, 2023

NHTSA Campaign Number: 23V-241

**Components:** SUSPENSION

Potential Number of Units Affected: 489

## **Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2004-2005 Carrera GT vehicles. The spherical joints that connect the wishbone suspension components on the front and rear axles can fail due to damage from mechanical stress and corrosion.

## **Consequence:**

Suspension failure can result in a loss of vehicle control, increasing the risk of a crash.

## **Remedy:**

Dealers will inspect the suspension joints. If damage is found, owners are advised not to drive their vehicle until it is repaired. Once parts are available, dealers will replace the spherical joints, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed June 2, 2023. A second letter will be sent once the remedy parts are available. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is APA3.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DR 23V-241

# Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy,

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

