



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 11, 2023

Mr. Jim Johnson  
Manager, Vehicle Safety & Regulatory Compliance Motor Coach  
Industries  
106 National Drive  
Anniston, AL 36201

NEF-107MR  
23V-240

**Subject:** Loaded Bike Rack Obstructs Rear Lighting/FMVSS 108

Dear Mr. Johnson:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MCI/D45CRTLE/2019-2021  
MCI/J3500/2019-2021  
MCI/J4500/2019-2021

**Mfr's Report Date:** April 5, 2023

**NHTSA Campaign Number:** 23V-240

**Components:**

EQUIPMENT:MECHANICAL:CARRIER/RACK

**Potential Number of Units Affected:** 140

**Problem Description:**

Motor Coach Industries (MCI) is recalling certain 2019-2021 D45CRTLE, J3500, and J4500 coaches, equipped with a rear-mounted bike rack. The vehicle's rear lighting may be obstructed when bikes are installed on the bike rack. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

Obstructed rear lighting may reduce the visibility of the vehicle to other drivers, increasing the risk of a crash.

**Remedy:**

MCI will provide instructions and a kit to add lighting to the rear-mounted bike rack, free of charge. Owner notification letters are expected to be mailed May 1, 2023. Owners may contact MCI customer service at 1-800-241-2947.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Motor Coach Industries's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement