



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 6, 2023

Mr. David Kim  
Tesla, Inc.  
45500 Fremont Blvd  
Fremont, CA 94538

NEF-107SS  
23V-235

**Subject:** Front Suspension Lateral Link May Separate

Dear Mr. Kim:

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TESLA/MODEL 3/2018-2019

**Mfr's Report Date:** March 31, 2023

**NHTSA Campaign Number:** 23V-235

**Components:**

SUSPENSION:CRITICAL FASTENERS

SUSPENSION:FRONT

**Potential Number of Units Affected:** 422

**Problem Description:**

Tesla, Inc. (Tesla) is recalling certain 2018-2019 Model 3 vehicles. The front suspension lateral link fasteners may loosen, allowing the lateral link to separate from the sub-frame.

**Consequence:**

A lateral link separation could shift the wheel alignment, causing instability and increasing the risk of a crash.

**Remedy:**

Tesla Service will tighten or replace the lateral link fasteners as necessary, free of charge. Owner notification letters are expected to be mailed May 30, 2023. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-23-31-001. This recall is an expansion of previous recall number 21V-835.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tesla, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement