



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 5, 2023

Ms. Nancy Stone
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
MS 500-2C-10A
Torrance, CA 90501

NEF-107ES
23V-228

Subject: Rear Trailing Arm May Detach from Frame Corrosion

Dear Ms. Stone:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/CR-V/2007-2011

Mfr's Report Date: March 30, 2023

NHTSA Campaign Number: 23V-228

Components:

STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 563,711

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2007-2011 CR-V vehicles that were sold, or ever registered in Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Washington D.C., and Wisconsin. An accumulation of road salt may cause the frame to corrode and possibly detach the rear trailing arm.

Consequence:

A detached rear trailing arm can cause a loss of vehicle control, increasing the risk of a crash.

Remedy:

Dealers will inspect and install a support brace or repair the rear frame, as necessary, free of charge. Depending on the extent of any corrosion damage, Honda may offer to repurchase the vehicle. Owner notification letters are expected to be mailed May 8, 2023. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is XDZ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement