

April 7, 2023

Mr. Jonathan Gannon BMW of North America, LLC 150 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Front Seats Not Properly Welded

Dear Mr. Gannon:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

BMW/330I/2019-2021 BMW/M340I/2019-2021 BMW/X3/2020-2021 BMW/X4/2021

Mfr's Report Date: March 29, 2023

NHTSA Campaign Number: 23V-211

**Components:** SEATS

## **Potential Number of Units Affected:** 51

## **Problem Description:**

BMW of North America, LLC (BMW) is recalling certain 2019-2021 330i, 330i xDrive, M340i xDrive, 2020-2021 X3 sDrive30i, X3 xDrive30i, X3 M40i, X3M, 2021 X3 xDrive30e, X4 xDrive30i, and X4M vehicles. The seat frame may not have been welded properly to the seat rails.

## **Consequence:**

An improperly welded seat frame may not properly restrain the occupant during a crash, increasing the risk of injury.

## **Remedy:**

Dealers will replace the seat frame and back rest, free of charge. Owner notification letters are expected to be mailed May 19, 2023. Owners may contact BMW customer service at 1-800-525-7417.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DM 23V-211

# Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

BMW of North America, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alae And

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

