



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 28, 2023

Jean-Roch Lacroix
9299-5000 Quebec Inc.
2400 Chemin Georges
Lavaltrie J5T3S5

NEF-107KL
23V-194

Subject: Cooktop Gas Valves May Fracture Causing Gas Leak

Dear Jean-Roch Lacroix:

This letter serves to acknowledge 9299-5000 Quebec Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HELIO/O2/2020-2023

Mfr's Report Date: March 23, 2023

NHTSA Campaign Number: 23V-194

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 61

Problem Description:

9299-5000 Québec Inc. (9299-5000 Quebec) is recalling certain 2020-2023 HÉLIO O2 travel trailers, equipped with certain SDS2 2-Burner Drop-in Cooktops. The internal aluminum burner tubes that connect to the gas valves may fracture and cause a gas leak.

Consequence:

A gas leak in the presence of an ignition source can increase the risk of a fire.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed May 27, 2023. Owners may contact 9299-5000 Quebec customer service at 1-877 583-2206. 9299-5000 Quebec's number for this recall is 2023-001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.



We have received 9299-5000 Quebec's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of 8 consecutive quarterly reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

9299-5000 Quebec Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement